

# TERMS AND CONDITIONS

## **Age Restriction**

Under Australian law, you must be over 18 years of age to purchase wine from Whimwood Estate Wines. It is an offence to sell, supply or obtain liquor on behalf of a person under the age of 18.

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## **Ordering Online**

We accept payment by Visa, Master Card and Paypal. Your credit card details are not stored in our system. A tax invoice/receipt will be issued by email when your order has been processed.

You may also order by telephone or email.

All pricing is in Australian Dollars (AUD).

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## **Secure Online Ordering**

Your credit card and personal information is secure with us, protected by Secure Sockets Layer (SSL) Security. Navigate the site with confidence that your information is encrypted.

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## **Delivery**

Delivery is via Australia Post. If no one is home at time of delivery Australia Post will leave a card for collection at the Post Office. Delivery to Perth is usually within 2-3 working days, other capital cities within 5-10 working days.

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## **International Delivery**

Please email us with any inquiries regarding deliveries outside Australia.

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## **Packaging**

Wine is packaged using durable cardboard boxes with dividers either in 12 bottle boxes or 6 bottle boxes.

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## **Availability**

Please understand wine is available only while stocks last and may be subject to change.

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## **Returns**

If your wine has been broken or damaged in transit, please contact us immediately. Please email us to request return instructions, and ensure that all original packaging is retained in case of the need to return.

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